

An Introductory Guide to Intercultural Books

Often newcomers to the field ask for some basic background reading. The following texts, listed by category and then alphabetically by author, offer an overview of the field from a variety of perspectives.

Education in U.S. Domestic and International Contexts

- Albert, G., et al., eds. *Service-Learning Reader: Reflections and Perspectives on Service*. Raleigh, NC: National Society for Experiential Education, 1994.
- Banks, J. A., ed. *Diversity and Citizenship Education: Global Perspectives*. San Francisco, CA: Jossey-Bass, 2003.
- Banks, J. A., and C. A. McGee Banks, eds. *Handbook of Research on Multicultural Education*. 2nd ed. San Francisco, CA: Jossey-Bass, 2004.
- Banks, J. A., and C. A. McGee Banks, eds. *Multicultural Education: Issues and Perspectives*. Updated 5th ed. Hoboken, NJ: Wiley, 2005.
- Belenky, M. F., L. A. Bond, and J. S. Weinstock. *A Tradition That Has No Name*. New York, NY: Basic Books, 1997.
- Berry, J. W., Y. H. Poortinga, M. H. Segall, and P. R. Dasen. *Cross-Cultural Psychology: Research and Applications*. 2nd ed. New York, NY: Cambridge University Press, 2002.
- Berry, J. W., R. C. Mishra, and R. C. Tripathi, eds. *Psychology in Human and Social Development: Lessons from Diverse Cultures*. Thousand Oaks, CA: Sage, 2003.
- Byram, M., and P. Grundy, eds. *Context and Culture in Language Teaching and Learning*. Tonawanda, NY: Multilingual Matters, 2003.
- Constantine, M. G., and D. W. Sue, eds. *Addressing Racism: Facilitating Cultural Competence in Mental Health and Educational Settings*. Hoboken, NJ: John Wiley & Sons, 2006.
- Constantine, M. G., and D. W. Sue, eds. *Strategies for Building Multicultural Competence in Mental Health and Educational Settings*. Hoboken, NJ: John Wiley, 2005.
- Cornwell, G. H., and E. W. Stoddard. *Globalizing Knowledge: Connecting International and Intercultural Studies*. Washington, DC: Association of American Colleges and Universities, Fall 1999.
- Cortés, C. E. *Making and Remaking of a Multiculturalist*. New York, NY: Teachers College Press, 2002.
- Cress, C. M., P. J. Collier, V. L. Reitenaur, & Associates. *Learning Through Serving: A Student Guidebook for Service-Learning Across the Disciplines*. Sterling, VA: Stylus, 2005.
- Cullingford, C., and S. Stan. *Globalization, Education and Culture Shock*. Burlington, VT: Ashgate, 2005.
- Cushner, K., A. McClelland, and P. Safford. *Human Diversity in Education: An Integrative Approach*. 5th ed. Boston, MA: McGraw-Hill, 2006.
- Fong, M., and R. Chuang, eds. *Communicating Ethnic and Cultural Identity*. Lanham, MD: Rowman and Littlefield, 2004.

- Ford, R. T. *Racial Culture: A Critique*. Princeton, NJ: Princeton University Press, 2005.
- Ginsberg, M. B., and R. J. Wlodkowski. *Creating Highly Motivating Classrooms for All Students: A Schoolwide Approach to Powerful Teaching with Diverse Learners*. San Francisco, CA: Jossey-Bass, 2000.
- Hale, F. W., Jr., ed. *What Makes Racial Diversity Work in Higher Education: Academic Leaders Present Successful Policies and Strategies*. Sterling, VA: Stylus, 2004.
- Johnson, D. W., and R. T. Johnson. *Assessing Students in Groups: Promoting Group Responsibility and Individual Accountability*. Thousand Oaks, CA: Corwin Press, 2004.
- Johnson, D. W., and R. T. Johnson. *Multicultural Education and Human Relations: Valuing Diversity*. Boston, MA: Allyn and Bacon, 2002.
- Lange, D. L., and R. M. Paige, eds. *Culture As the Core: Perspectives on Culture in Second Language Learning*. Greenwich, CT: Information Age, 2003.
- Paige, R. M., ed. *Education for the Intercultural Experience*. Yarmouth, ME: Intercultural Press, 1993.
- Paige, R. M., A. D. Cohen, B. Kappler, J. C. Chi, and J. P. Lassegard. *Maximizing Study Abroad: A Students' Guide to Strategies for Language and Culture Learning and Use*. Minneapolis, MN: Center for Advanced Research on Language Acquisition, University of Minnesota, 2002.
- Ponterotto, J., and P. Pedersen. *Preventing Prejudice: A Guide for Counselors and Educators*. Newbury Park, CA: Sage, 1993.
- Pope, R., A. Reynolds, J. Mueller, and H. E. Cheatham. *Multicultural Competence in Student Affairs*. San Francisco, CA: Jossey-Bass, 2004.
- Pope-Davis, D. B., H. L. K. Coleman, W. M. Liu, and R. L. Toporek, eds. *Handbook of Multicultural Competence in Counseling and Psychology*. Thousand Oaks, CA: Sage, 2003.
- Powell, R. G. and D. Caseau. *Classroom Communication and Diversity: Enhancing Instructional Practice*. Mahwah, NJ: Lawrence Erlbaum Associates, 2004.
- Reagan, T. *Non-Western Educational Traditions: Indigenous Approaches to Educational Thought and Practice*. 3rd ed. Mahwah, NJ: Lawrence Erlbaum Associates, 2005.
- Rodriguez, A. J., and R. S. Kitchen, eds. *Preparing Mathematics and Science Teachers for Diverse Classrooms: Promising Strategies for Transformative Pedagogy*. Mahwah, NJ: Lawrence Erlbaum Associates, 2005.
- Rosenblum, K.E., and T.C. Travis. *Meaning of Difference, The: American Constructions of Race, Sex, and Gender, Social Class, and Sexual Orientation*. Boston, MA: McGraw Hill, 2006.
- Smith, D. G., and Associates. *A Diversity Research Agenda: Campus Diversity Initiatives*. Washington, DC: Association of American Colleges and Universities, 2000.
- Smith, D. G., and Associates. *Diversity Works: The Emerging Picture of How Students Benefit*. Washington, DC: Association of American Colleges and Universities, 1997.
- Sue, D. W., and D. Sue. *Counseling the Culturally Diverse: Theory and Practice*. 4th ed. New York, NY: John Wiley and Sons, 2003.

- Suzuki, L. A., J. G. Ponterotto, and P. J. Meller, eds. *Handbook of Multicultural Assessment: Clinical, Psychological and Educational Applications*. 2nd ed. San Francisco, CA: Jossey-Bass, 2001.
- Tanaka, G. *The Intercultural Campus: Transcending Culture and Power in American Higher Education*. New York, NY: Peter Lang, 2003.
- Taylor, E. W., ed. *Teaching for Change: Fostering Transformative Learning in the Classroom. New Directions for Adult and Continuing Education*. San Francisco, CA: Jossey-Bass. #109, Spring 2006.

Global Business

- Adler, N. J. *International Dimensions of Organizational Behavior*. 4th ed. Cincinnati, OH: South-Western, 2002.
- Antonakis, J., A. T. Cianciolo, and R. J. Sternberg, eds. *The Nature of Leadership*. Thousand Oaks, CA: Sage, 2004.
- Brake, T. *Essential Managers: Managing Globally*. New York, NY: DK Publishing, 2002.
- Dalton, M. D., C. Ernst, J. Deal, and J. Leslie. *Success for the New Global Manager: How to Work Across Distances, Countries, and Cultures*. San Francisco, CA: Jossey-Bass (Wiley), 2002.
- Earley, P. C., and S. Ang. *Cultural Intelligence: Individual Interactions Across Cultures*. Stanford, CA: Stanford University Press, 2003.
- Earley, P. C. *Face, Harmony, & Social Structure: An Analysis of Organizational Behavior across Cultures*. New York, NY: Oxford University Press, 1997.
- Gardenswartz, L., A. Rowe, P. Digh, and M. Bennett. *The Global Diversity Desk Reference: Managing an International Workforce*. San Francisco, CA: Jossey-Bass, 2003.
- Granered, E. *Global Call Centers: Achieving Outstanding Customer Service Across Cultures & Time Zones*. Boston, MA: Nicholas Brealey, 2005.
- Gundling, E. *Working GlobeSmart: 12 People Skills for Doing Business Across Borders*. Palo Alto, CA: Davies-Black, 2003.
- Hampden-Turner, C., and A. Trompenaars. *Building Cross-Cultural Competence: How to Create Wealth from Conflicting Values*. New Haven, CT: Yale University Press, 2000.
- Hampden-Turner, C., and F. Trompenaars. *Mastering the Infinite Game: How East Asian Values Are Transforming Business Practices*. Oxford, UK: Capstone, 2001.
- Harris, P. R., and R. T. Moran. *Managing Cultural Differences: Global Leadership Strategies for the 21st Century*. 6th ed. Amsterdam/Boston: Elsevier/Butterworth-Heinemann, 2004.
- Hofstede, G., and G. J. Hofstede. *Cultures and Organizations: Software of the Mind*. New York, NY: McGraw-Hill, 2005.
- Hofstede, G. *Culture's Consequences: Comparing Values, Behaviors, Institutions, and Organizations Across Nations*. 2nd ed. London: Sage, 2003.
- House, R. J., P. J. Hanges, M. Javidan, P. W. Dorfman, and V. Gupta, eds. *Culture, Leadership, and Organizations: The GLOBE Study of 62 Societies*. Thousand Oaks, CA: Sage, 2004.

- Lane, H. W., M. L. Maznevski, M. E. Mendenhall, and J. McNett, eds. *The Blackwell Handbook of Global Management: A Guide to Managing Complexity*. Malden, MA: Blackwell, 2004.
- Lipman-Blumen, J. *Connective Leadership: Managing in a Changing World*. New York, NY: Oxford University Press, 2000.
- Mendenhall, M. E., T. M. Kuhlmann, and G. K. Stahl, eds. *Developing Global Business Leaders: Policies, Processes, and Innovations*. Westport, CT: Greenwood, 2000.
- Mobley, W. H., and P. W. Dorfman, eds. *Advances in Global Leadership*. Vol. 3. Boston, MA: JAI (Elsevier), 2003.
- Mor-Barak, M. *Managing Diversity: Toward a Globally Inclusive Workplace*. Thousand Oaks, CA: Sage, 2005.
- Olofsson, G. *When in Rome or Rio or Riyadh: Cultural Q&A's for Successful Business Behavior Around the World*. Yarmouth, ME: Intercultural Press, 2004.
- Rosinski, P. *Coaching Across Cultures: New Tools for Leveraging National, Corporate and Professional Differences*. Yarmouth, ME: Nicholas Brealey, 2003.
- Scarborough, J. *The Origins of Cultural Differences and Their Impact on Management*. Westport, CT: Quorum Books, 1998.
- Simons, G. F., ed. *EuroDiversity: A Business Guide to Managing Difference*. Woburn, MA: Butterworth-Heinemann, 2002.
- Thomas, D. C., and K. Inkson. *Cultural Intelligence: People Skills for Global Business*. San Francisco, CA: Berrett-Koehler Publishers, 2004.
- Trompenaars, F., and C. Hampden-Turner. *Riding the Waves of Culture: Understanding Cultural Diversity in Business*. 2nd ed. New York, NY: McGraw Hill, 1998.
- Trompenaars, F. *Managing People Across Cultures*. Oxford, UK: Capstone, 2004.
- Trompenaars, F., and P. Woolliams. *Business Across Cultures*. Chichester, UK: Capstone, 2003.
- Trompenaars, F., and P. Woolliams. *Marketing Across Cultures*. Chichester, UK: Capstone, 2004.
- Vulpe, T., D. Kealey, D. Protheroe, and D. MacDonald. *A Profile of the Interculturally Effective Person*. 2nd ed. Quebec, Canada: Canadian Department of Foreign Affairs and International Trade, Centre for Intercultural Learning, 2001.
- Walker, D. M., T. Walker, and J. Schmitz. *Doing Business Internationally: The Guide to Cross-cultural Success*. 2nd ed. New York, NY: McGraw-Hill, 2003.

Diversity and Business

- Aguilar, L. C. *Ouch! That Stereotype Hurts: Communicating Respectfully in a Diverse World*. Dallas, TX: The Walk the Talk Company, 2006.
- Arredondo, P. *Successful Diversity Management Initiatives: A Blueprint for Planning and Implementation*. Thousand Oaks, CA: Sage, 1996.
- Brown, V. R., A. Shriberg, and C. Lloyd. *Diversity Councils That Work: A Workbook for Success*. Cincinnati, OH: Global Lead Management Consulting, 1998.
- Carr-Ruffino, N. *Making Diversity Work*. Upper Saddle, NJ: Pearson (Prentice Hall), 2005.

- Carr-Ruffino, N. *Managing Diversity: People Skills for a Multicultural Workplace*. 6th ed. Needham Heights, MA: Pearson Custom, 2003.
- Connerley, M. L., and P. B. Pederson. *Leadership in a Diverse and Multicultural Environment: Developing Awareness, Knowledge, and Skills*. Thousand Oaks, CA: Sage, 2005.
- Cox, T., Jr. *Creating the Multicultural Organization: A Strategy for Capturing the Power of Diversity*. San Francisco, CA: Jossey-Bass, 2001.
- Cox, T., Jr., and R. L. Beale. *Developing Competency to Manage Diversity*. San Francisco, CA: Berrett-Koehler, 1997.
- Cross, E. Y. *Managing Diversity: The Courage to Lead*. Westport, CT: Quorum Books (Greenwood), 2000.
- Earley, P. C., and S. Ang. *Cultural Intelligence: Individual Interactions Across Cultures*. Stanford, CA: Stanford University Press, 2003.
- Gardenswartz, L., and A. Rowe. *Managing Diversity: A Complete Desk Reference and Planning Guide*. Rev. ed. New York, NY: McGraw-Hill, 1998.
- Gardenswartz, L., and A. Rowe. *Managing Diversity in Health Care*. San Francisco, CA: Jossey-Bass, 1998.
- Hayles, R. V., and A. M. Russell. *The Diversity Directive: Why Some Initiatives Fail and What to Do About It*. Chicago, IL: Irwin, 1997.
- Laroche, L. *Managing Cultural Diversity in Technical Professions*. New York, NY: Butterworth Heinemann (Elsevier Science), 2003.
- Lieberman, S., G. F. Simons, and K. Berardo. *Putting Diversity to Work: How to Successfully Lead a Diverse Workforce*. Menlo Park, CA: Crisp, 2004.
- Scarborough, J. *The Origins of Cultural Differences and Their Impact on Management*. Westport, CT: Quorum Books, 2001.
- Thiederman, S. *Making Diversity Work: Seven Steps for Defeating Bias in the Workplace*. Chicago, IL: Dearborn Trade, 2003.
- Thomas, R. R. Jr. *Building a House for Diversity*. New York, NY: American Management Association, 1999.
- Weisbord, M. R. *Productive Workplaces Revisited: Dignity, Meaning, and Community in the 21st Century*. 2nd ed. San Francisco, CA: Jossey-Bass (Wiley), 2004.

Multicultural Teams

- Duarte, D. L., and N. T. Snyder. *Mastering Virtual Teams: Strategies, Tools, and Techniques that Succeed*. 3rd ed. San Francisco, CA: Jossey-Bass, 2006.
- Earley, P. C., and C. B. Gibson. *Multinational Work Teams: A New Perspectives*. Mahwah, NJ: Lawrence Erlbaum Associates, 2002.
- Fisher, K., and M. D. Fisher. *The Distance Manager: A Hands-On Guide to Managing Off-Site Employees and Virtual Teams*. New York, NY: McGraw-Hill, 2001.
- Gibson, C. B., and S. G. Gohen, eds. *Virtual Teams That Work: Creating Conditions for Virtual Team Effectiveness*. San Francisco, CA: Jossey-Bass (Wiley), 2003.

- Gardenswartz, L., and A. Rowe. *Diverse Teams at Work: Capitalizing on the Power of Diversity*. Alexandria, VA: Society for Human Resource Management, 2002.
- Hoefling, T. *Working Virtually: Managing People for Successful Virtual Teams and Organizations*. Sterling, VA: Stylus, 2001.
- Jackson, S., and M. N. Ruderman, eds. *Diversity in Work Teams: Research Paradigms for a Changing Workplace*. Washington, DC: American Psychological Association, 1995.
- Lipnack, J., and J. Stamps. *Virtual Teams: People Working Across Boundaries with Technology*. 2nd ed. San Francisco, CA: John Wiley, 2000.
- Marquardt, M. J., and L. Horvath. *Global Teams: How Top Multinationals Span Boundaries and Cultures With High-Speed Teamwork*. Palo Alto, CA: Davies-Black Publishing, 2001.
- Pauleen, D. J., eds. *Virtual Teams: Projects, Protocols and Processes*. Hershey, PA: Idea Group, 2004.

General Intercultural

- Armstrong, N., and M. Wagner. *Field Guide to Gestures: How to Identify and Interpret Virtually Every Gesture Known to Man*. Philadelphia, PA: Quirk Books, 2003.
- Anthias, F., and C. Lloyd, eds. *Rethinking Anti-racisms: From Theory to Practice*. New York, NY: Routledge, 2002.
- Asitimbay, D. *What's Up America? A Foreigner's Guide to Understanding Americans*. San Diego, CA: Culturelink Press, 2005.
- Avruch, K., P. W. Black, and J. A. Scimecca, eds. *Conflict Resolution: Cross-Cultural Perspectives*. Westport, CT: Greenwood (Praeger), 1998.
- Baldwin, R. J., et al. *Redefining Culture: Perspectives Across the Disciplines*. Mahway, NJ: Lawrence Erlbaum Associates, 2006.
- Bennett, M. J., ed. *Basic Concepts of Intercultural Communication: Selected Readings*. Yarmouth, ME: Intercultural Press, 1998.
- Brislin, R. W. *Understanding Culture's Influence on Behavior*. 2nd ed. Fort Worth, TX: Harcourt College Publishers, 2000.
- Cortés, C. E. *The Children Are Watching: How the Media Teach About Diversity*. New York, NY: Teachers College Press, 2000.
- Cupach, W., and D. Canary. *Competence in Interpersonal Conflict*. Prospect Heights, IL: Waveland Press, 2000.
- DeVita, P. R., and J. D. Armstrong, eds. *Distant Mirrors: America as a Foreign Culture*. 3rd ed. Belmont, CA: Wadsworth (Thomson Learning), 2002.
- Fredrickson, G. M. *Racism: A Short History*. Princeton, NJ: Princeton Univ. Press, 2002.
- Gannon, M. J. *Understanding Global Cultures: Metaphorical Journeys Through 28 Nations*. 3rd ed. Thousand Oaks, CA: Sage, 2004.
- González, A., M. Houston, and V. Chen. *Our Voices: Essays in Culture, Ethnicity, and Communication: An Intercultural Anthology*. 4th ed. Los Angeles, CA: Roxbury, 2004.

- Gudykunst, W. B. *Bridging Differences: Effective Intergroup Communication*. 4th ed. Thousand Oaks, CA: Sage Publications, 2004.
- Gudykunst, W. B., and Y. Y. Kim. *Communicating with Strangers: An Approach to Intercultural Communication*. Boston, MA: McGraw-Hill, 2003.
- Gudykunst, W. B., ed. *Cross-Cultural and Intercultural Communication*. Thousand Oaks, CA: Sage, 2003.
- Gudykunst, W. B., ed. *Theorizing About Intercultural Communication*. Thousand Oaks, CA: Sage, 2005.
- Gudykunst, W. B., and B. Moody, eds. *Handbook of International and Intercultural Communication*. 2nd ed. Thousand Oaks, CA: Sage, 2002.
- Hall, E. T. *Beyond Culture*. New York, NY: Doubleday, 1981.
- Hecht, M. L., R. L. Jackson II, and S. A. Ribeau. *African American Communication: Exploring Identity and Culture*. 2nd ed. Mahwah, NJ: Lawrence Erlbaum Associates, 2003.
- Helman, C. G. *Culture, Health, and Illness*. 4th ed. Boston, MA: Butterworth-Heinemann, 2000.
- Jandt, F. E., ed. *Intercultural Communication: A Global Reader*. Thousand Oaks, CA: Sage, 2004.
- Jandt, F. E. *An Introduction to Intercultural Communication: Identities in a Global Community*. 5th ed. Thousand Oaks, CA: Sage, 2007.
- Johansson, F. *The Medici Effect: Breakthrough Insights at the Intersection of Ideas, Concepts and Cultures*. Boston, MA: Harvard Business School Press, 2004.
- Katan, D. *Translating Culture: An Introduction for Translators, Interpreters, and Mediators*. Manchester, UK: St. Jerome, 1999.
- Kennedy, R. *Interracial Intimacies: Sex, Marriage, Identity, and Adoption*. New York, NY: Pantheon, 2003.
- Kim, Y. Y. *Becoming Intercultural: An Integrative Theory of Communication and Cross-Cultural Adaptation*. Thousand Oaks, CA: Sage, 2001.
- Klopf, D. W. *Intercultural Communication Encounters*. Upper Saddle River, NJ: Pearson Allyn and Bacon, 2006.
- Klopf, D. W. *Intercultural Encounters: The Fundamentals of Intercultural Communication*. 5th ed. Englewood, CO: Morton, 2001.
- Kochman, T. *Black and White: Styles in Conflict*. Chicago, IL: University of Chicago Press, 1981.
- Kohls, L. R. *Survival Kit for Overseas Living*. 4th ed. Yarmouth, ME: Intercultural Press, 2001.
- Lanier, A. R. *Living in the U.S.A.* 6th ed. Rev. Jef C. Davis. Yarmouth, ME: Nicholas Brealey (Intercultural Press), 2005.
- LeBaron, M. *Bridging Cultural Conflicts: A New Approach for a Changing World*. San Francisco, CA: Jossey-Bass, 2003.
- LeBaron, M. *Bridging Troubled Waters: Conflict Resolution from the Heart*. San Francisco, CA: Jossey-Bass, 2002.

- Leeds-Hurwitz, W. *Semiotics and Communication: Signs, Codes, Cultures*. Hillsdale, NJ: Lawrence Erlbaum Associates, 1993.
- Lipman-Blumen, J. *The Connective Edge: Leading in an Interdependent World*. San Francisco, CA: Jossey-Bass, 1996.
- Lustig, M. W., & J. Koester. *Intercultural Competence: Interpersonal Communication across Cultures*. 5th ed. Boston, MA: Pearson (Allyn & Bacon), 2006.
- Martin, J. N., and T. K. Nakayama. *Experiencing Intercultural Communication: An Introduction*. 2nd ed. Boston, MA: McGraw-Hill, 2005.
- Martin, J. N., and T. K. Nakayama. *Intercultural Communication in Contexts*. 3rd ed. Boston: McGraw-Hill, 2004.
- Martin, J. N., T. K. Nakayama, and L. A. Flores, eds. *Readings in Intercultural Communication: Experiences and Contexts*. 2nd ed. Boston, MA: McGraw-Hill, 2002.
- Mindess, A. *Reading Between the Signs: A Cultural Guide for Sign Language Students and Interpreters*. Yarmouth, ME: Intercultural Press, 1999.
- Mindess, A. *Reading Between the Signs Workbook: A Cultural Guide for Sign Language Students and Interpreters*. Yarmouth, ME: Intercultural Press, 2004.
- Neuliep, J.W. *Intercultural Communication: A Contextual Approach*. 3rd ed. Thousand Oaks, CA: Sage, 2006.
- Nisbett, R. E. *The Geography of Thought: How Asians and Westerners Think Differently . . . and Why*. New York, NY: Free Press, 2003.
- Oetzel, J. G., and S. Ting-Toomey, eds. *The SAGE Handbook of Conflict Communication: Integrating Theory, Research, and Practice*. Thousand Oaks, CA: Sage, 2006.
- Orbe, M. P., and T. M. Harris. *Interracial Communication: Theory into Practice*. Belmont, CA: Wadsworth, 2001.
- Peterson, B. *Cultural Intelligence: A Guide to Working with People from Other Cultures*. Yarmouth, ME: Nicholas Brealey (Intercultural Press), 2004.
- Rogers, E. M. *Diffusion of Innovations*. 5th ed. New York, NY: Free Press/Macmillan, 2003.
- Samovar, L. A., and R. E. Porter. *Communication Between Cultures*. 5th ed. Belmont, CA: Wadsworth, 2004.
- Samovar, L. A., R. E. Porter, and E. R. McDaniel, eds. *Intercultural Communication: A Reader*. 11th ed. Belmont, CA: Wadsworth, 2006.
- Saphiere, D. H., B. K. Mikk, and B. I. DeVries. *Communication Highwire: Leveraging the Power of Diverse Communication Styles*. Yarmouth, ME: Intercultural Press (Nicholas Brealey), 2005.
- Schauber, A. C. *Working with Differences in Communities: A Handbook for Those Who Care About Creating Inclusive Communities*. Corvallis, OR: Oregon State University Extension Service, 2002.
- Schmitz, J. *Cultural Orientations Guide: The Roadmap to Cultural Competence*. 4th ed. Princeton, NJ: Princeton Training Press, 2005.

- Singhal, A., M. J. Cody, E. M. Rogers, and M. Sabido, eds. *Entertainment-Education and Social Change: History, Research, and Practice*. Mahwah, NJ: Lawrence Erlbaum Associates, 2003.
- Singhal, A., and E. M. Rogers. *Combating AIDS: Communication Strategies in Action*. Thousand Oaks, CA: Sage, 2003.
- Smith, B. P., M. H. Bond, and C. Kagitcibasi. *Understanding Social Psychology Across Cultures: Living and Working in a Changing World*. Thousand Oaks, CA: Sage, 2006.
- Stephan, W. G., and C. W. Stephan. *Improving Intergroup Relations*. Thousand Oaks, CA: Sage, 2001.
- Sternberg, R. J., ed. *The Psychology of Hate*. Washington, DC: American Psychological Association, 2005.
- Stewart, E. C., and M. J. Bennett. *American Cultural Patterns: A Cross-Cultural Perspective*. Yarmouth, ME: Intercultural Press, 1991.
- Storti, C. *The Art of Crossing Cultures*. 2nd ed. Yarmouth, ME: Intercultural Press, 2001.
- Sue, D. W. *Overcoming Our Racism: The Journey to Liberation*. San Francisco, CA: Wiley, 2003.
- Ting-Toomey, S. *Communicating Across Cultures*. New York, NY: Guilford, 1999.
- Ting-Toomey, S., and L. C. Chung. *Understanding Intercultural Communication*. Los Angeles, CA: Roxbury, 2005.
- Ting-Toomey, S., and J. G. Oetzel. *Managing Intercultural Conflict Effectively*. Thousand Oaks, CA: Sage, 2001.
- Triandis, H. C. *Culture and Social Behavior*. New York, NY: McGraw-Hill, 1994.
- Triandis, H. C. *Individualism and Collectivism*. Boulder, CO: Westview, 1995.
- Volkman, T. A., ed. *Cultures of Transnational Adoption*. Durham, NC: Duke University Press, 2005.
- Ward, C., S. Bochner, and A. Furnham. *Psychology of Culture Shock*. Philadelphia, PA: Routledge, 2001.
- Weaver, G. R., ed. *Culture, Communication and Conflict: Readings in Intercultural Relations*. 2nd ed. New York, NY: Simon and Schuster, 2000.
- Wurzel, J. S. *Toward Multiculturalism: A Reader in Multicultural Education*. 2nd ed. Newton, MA: Intercultural Resource Corporation, 2004.

Source: The Intercultural Communication Institute, 2008 (<http://intercultural.org>)