

Recently, Champlain College upgraded our email server to Microsoft Exchange 2007. This upgrade included enhanced security for incoming and outgoing mail.

College issued computers that are on campus would not have been affected by any changes. Laptops and mobile devices may need configuration changes in order to continue to receive mail.

POP users must use either TLS encryption on port 110 or SSL encryption on port 995. Support Services recommends using the TLS option if supported by the client application.

IMAP users must use either TLS encryption on port 143 or SSL encryption on port 993. Support Services recommends using the TLS option if supported by the client application.

SMTP users may need to make a few changes. We will now be using the standard client SMTP port of 587 using authenticated SMTP. SMTP will require TLS encryption. This means that Champlain email users will be able to use webmail.champlain.edu as the SMTP server rather than their ISP's SMTP server when off campus.

This all may seem a bit confusing. As always, if you have any questions, do not hesitate to call the Computer Helpdesk at 860-2710.