

In May of 2011, [Jason Hall](#) was assigned the task of implementing and training the VTICAC staff on the digital exhibit evidence management system. VTICAC had already accepted a proposal for the system and made contact with the company Tracker Products, and it was his job to take the base system from delivery from the company to a system that was fully customized to the VTICAC's specifications.

The digital exhibit management system is browser-based tracking software that allows its users to track exhibit's history while in law enforcement custody in order to establish a confident chain of custody. The software does this by using a system of barcodes assigned to each exhibit and a thorough query system to assist investigators.

The screenshot displays the Tracker Products VERMONT ICAC web application interface. On the left is a dark sidebar with the Tracker Products logo at the top. Below the logo, it shows a report queue status: "[Report Queue: 0]". A section titled "Set Active Case" contains a text input field labeled "Enter Case" with a dropdown arrow, and a "Submit" button. At the bottom of the sidebar is a "Support library" link with a question mark icon and the text "Visit the Tracker Products support guide for help files and tutorials." The main content area is titled "VERMONT ICAC" and features a navigation bar with tabs: "Quick Menu", "Tickets", "Alerts", "Search", "My Items", "Item List", and "View". The interface is organized into three functional sections: "Case and Items" with icons for "New Case", "Update Case", "Add Item", "Add Picture", "Add Person", and "Add Note"; "Print and Search" with icons for "Scan Item", "PDA Transfer", and "Advanced Search"; and "Common Functions" with icons for "User Admin", "Agency Setup", "System Setup", "Custom Fields", "Advanced Logging", "Search", and "Unlock Item".

To make the system into what VTICAC asked for Jason was given their intake sheets to place into the system. These intake sheets contain a number of fields that an officer would have to fill out with information about the exhibit by hand. The problem with doing something by hand is that it can be difficult to decipher the handwriting of individuals and paperwork can be easily lost or destroyed. With an electronic system, examiners can enter information about exhibits with no mistake, and the information is securely stored and backed up, preventing the possibility that its integrity could be called into doubt.

Once his work upgrading the exhibit management system was completed, Jason had to implement it at VTICAC's Burlington location, at the Burlington Police Department. This task involved having the VTICAC staff including the commander of VTICAC, Vermont State Troopers,

and civilian examiners come to a conference to go through each individual piece of the management system, and answer any questions. From this point the examiners were given access, and the hardware that comes with the system to train on.

Currently, the digital exhibit management system is still in beta testing with VTICAC, and Jason continues to assist them in customizing the interface for their use, and help to train anyone who maybe using the system.