



OFFERED
THROUGH



Cigna



CHAMPLAIN
COLLEGE

Welcome to MDLIVE. Your company has selected MDLIVE to provide you with 24/7/365 access to board-certified primary-care doctors and pediatricians by secure video, phone or e-mail.

Simply pay the applicable in-network copay, coinsurance or deductible.

Whether you are at home, at work, traveling, or you simply want a more convenient way to see a doctor, MDLIVE is easy to use and available on your schedule anytime, anywhere. This service is secure, confidential and compliant with all medical privacy regulations.

To get started and make an appointment call toll-free **1-888-726-3171** or visit **mdlive.com/champlain**



HOW TO USE MDLIVE



Video Consultation

See a doctor using your computer over the Internet, via webcam



Phone Consultation

No webcam? No problem! Speak to a doctor over the phone



E-mail Advice

After you've talked with the doctor — use secure email to ask follow-up questions and get advice privately.

GET STARTED TODAY!



Register Online or Over the Phone

Register online anytime by visiting **mdlive.com/champlain**
Access your profile, manage your account, and add eligible dependents.



Complete Medical History

In order to provide you with better service, please be sure to complete your profile.



No Internet? No Problem!

Simply call **1-888-726-3171** to speak with a Health Service Specialist.



Request a Consultation

Set up is now complete! Seeing the doctor is just a click or call away.

GET STARTED NOW!



mdlive.com/champlain



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WHEN TO USE MDLIVE

- For non-emergency medical issues (especially as an alternative to the high cost of an emergency room or urgent care center)
- Your doctor or pediatrician is not available on your schedule
- You are traveling and need medical care
- You need a prescription or refill*
- When it's not convenient to leave your home or office
- Anytime, anywhere including nights, weekends and even holidays



COMMON CONDITIONS TREATED

- Allergies
- Asthma
- Bronchitis
- Cellulitis
- Cold & Flu
- Constipation
- Diarrhea
- Ear Infections
- Fever
- Gout
- Headaches
- Infections
- Insect Bites
- Joint Aches & Pains
- Poison Ivy
- Rashes
- Respiratory Infections
- Sinus Infections
- Skin Inflammation
- Sore Throat
- Sports Injuries
- Urinary Tract Infections

Pediatric Care

- Cold & Flu
- Constipation
- Ear Infections
- Fever
- Nausea
- Pink Eye
- Vomiting

MEMBER BENEFIT CARDS



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John Doe
& Eligible Dependents

Request a consultation ▼

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Dear Champlain College Associate,

Your company has selected MDLIVE to provide you with 24/7/365 access to board-certified primary-care doctors and pediatricians by secure video, phone or e-mail.

Simply pay the applicable in-network copay, coinsurance or deductible.

Whether you are at home, at work, traveling, or simply want the most convenient way to see a doctor, MDLIVE is easy to use and available on your schedule anytime, anywhere. Our service is secure, confidential and compliant with all medical privacy regulations.

To get started and make an appointment call toll-free **1-888-726-3171** or visit **mdlive.com/champlain**

When should I use MDLIVE?

- If you're considering the ER or urgent care for a non-emergency medical issue
- Your primary care physician is not available
- At home, traveling or at work
- 24/7/365, even holidays!

What can be treated?

- Allergies
- Asthma
- Bronchitis
- Cold and Flu
- Ear Infections
- Joint Aches and Pain
- Respiratory Infection
- Sinus Problems
- And More!

Who are our doctors?

Our doctors practice primary care, pediatrics, family and emergency medicine, and have incorporated MDLIVE into their practice to provide convenient access to quality care.

GET STARTED TODAY!

1

Register online or by phone

Register online anytime by visiting **mdlive.com/champlain**. You will need to enter your first name, last name, gender, date of birth and your Cigna Customer ID#.

You may also register over the phone by calling **1-888-726-3171**

2

Complete medical history

Just complete your medical history during registration.

3

Request a consultation

Simply pay the applicable in-network copay, coinsurance or deductible.

MDLIVE staff is available 24/7/365 by online video or phone!

GET STARTED NOW



mdlive.com/champlain



1-888-726-3171