Preventive screenings available through MDLIVE

For breast cancer, osteoporosis and more.

Your MDLIVE® Primary Care Physician (PCP) can coordinate imaging screenings through a personalized and seamless experience. Here's how it works.

Virtual Visit

- An MDLIVE doctor can determine your eligibility for an available preventive screening during your Wellness or Routine Care visit.
- MDLIVE providers can submit imaging orders and all necessary documentation

Scheduling

- You'll receive confirmation of the imaging order
- A care coordinator will reach out to you within a few hours to see your availability and schedule your screening.

Appointment

- Complete your imaging scan at a local and in-network imaging center.
- The imaging center will submit your claim directly to Cigna Healthcare®

Results

- Results will be uploaded for your provider to review and sign off on.
- You will be notified of the results—which can be easily viewed in your MDLIVE account

Follow-up Care

- MDLIVE can support certain diagnostic follow-up screenings, if needed
- If other care or screenings are recommended, MDLIVE doctors can refer patients to an in-person provider

Schedule an appointment today on myCigna®.
Click the "Talk to a Doctor" button.

cigna healthcare

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Not all preventive care services are covered and different plans may cover different things. For example, immunizations for travel are usually not covered. See your plan materials for a complete list of covered preventive care services.

Cigna Healthcare provides access to virtual care through national telehealth providers as part of your plan. This service is separate from your health plan's network and all services may not be available in all areas; subject to state regulations. Referrals are not required. Video may not be available in all areas or with all providers. Refer to plan documents for complete description of virtual care services and costs.

Virtual primary care through MDLIVE is only available for Cigna Healthcare medical members aged 18 and older.

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